Receiving emails is causing more and more problems.

Why is this?

- the email is always sent correctly
- it's the recipient who decides
  - to deliver the email normally
  - to place it in the spam folder
  - not to deliver it at all (throw it in the bin)

What to do about it?

- @orange.fr, @wanadoo.fr
- @laposte.net
- @free.fr
- @outlook.com
- @gmx.com
- @yahoo.*
- @gmail.com
- thunderbird
- @t-online.de

orange.fr

- Orange.fr (wanadoo.fr) classifies certain emails as spam (undesirable)? What to do?

- https://assistance.orange.fr/ordinateurs-peripheriques/installer-et-utiliser/l-utilisation-du-mail-et-du-cloud/mail-orange/le-mail-orange-nouvelle-version/parametrer-la-boite-mail/mail-orange-parametrer-les-options-de-securite_237863-734091#
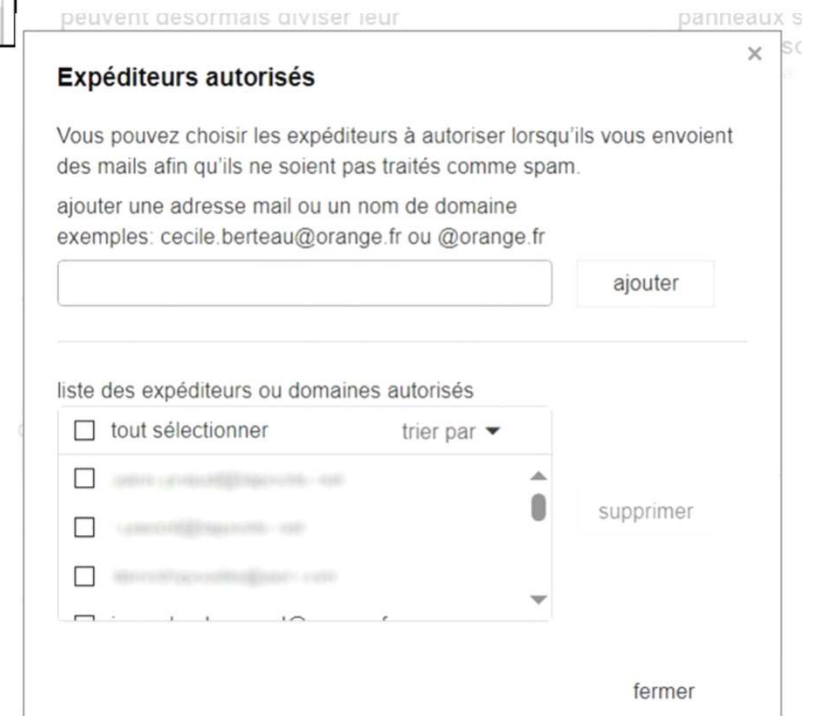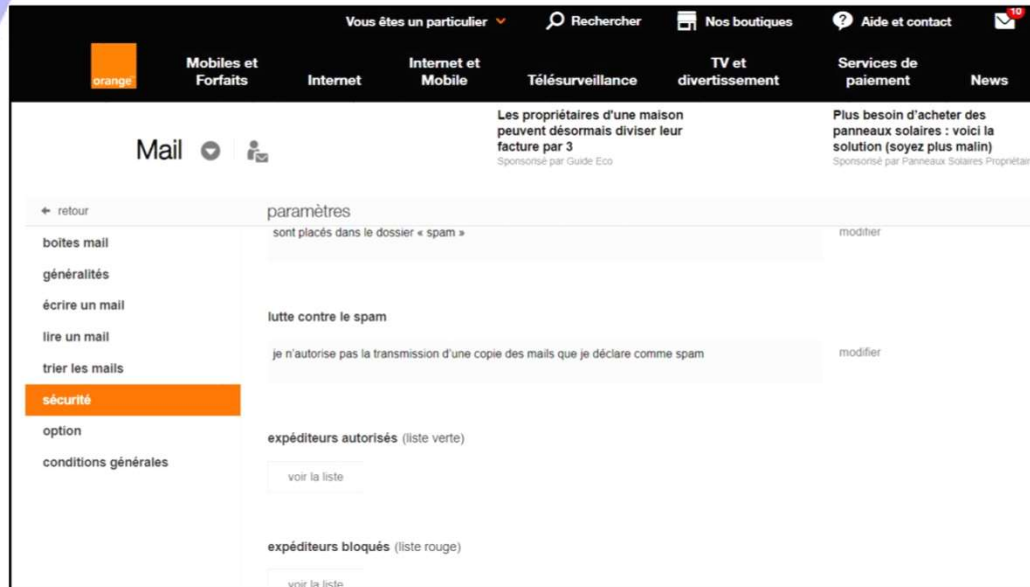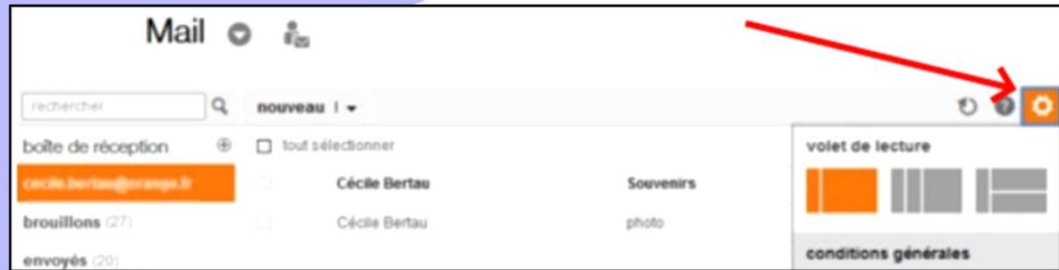
orange.fr

- By default, emails from blocked senders are automatically redirected to the spam (undesirable) folder and are automatically deleted after 7 days, or deleted immediately if you wish.
Conversely, the green list allows you to define which email addresses are authorised to send you emails. <u>Emails from authorised senders are not treated as spam</u>.

orange.fr

- You need to access Orange Mail from the orange.fr portal.

- Click on the "settings" icon at the top right.

- Select "all settings".

- Select "security".

- Click on view list in the "authorised senders" section.

- Enter "@eurojumelages.eu".Click on add.

orange.fr

laposte.net

- Is laposte.net classifying certain emails as undesirable (spam) or commercial (Other)? What to do?

- https://aide.laposte.net/categories/mon-compte-et-mes-preferences/spam-et-courrier-indesirable

laposte.net

- You need to access the laposte.net portal from a computer (not available on the mobile application).

- If you wish to authorise emails from a sender when they are displayed as Junk, click on the My Account icon at the top right of the page and go to Settings.

- Then click on Junk Mail Management in the menu on the left of the screen, then on "Trusted Senders".

- Enter "@eurojumelages.eu".Click on Add

laposte.net

Euro Jumelages

laposte.net

Accueil   Mail   Agenda Contacts

Expéditeurs de confiance

Les mails venant des adresses ou domaines de confiance sont déposés dans la boîte de réception.

Mon compte
Mon mot de passe
Mes informations
Mes alias
Abonnements
Connexions

Mails
Configuration de mes boîtes mails
Personnalisation de la boîte mail
Rédaction d'un mail
Lecture d'un mail
Gestion des indésirables
Gestion des signatures
Message d'absence
Filtres

Adresse mail ou domaine de l'expéditeur autorisé :
Ex : autorisé@domaine.ext ou @domaine.ext

Ajouter ⊙

Liste des expéditeurs de confiance :

@t-online.de 🗑
@eurojumelages.eu 🗑
support@acyba.com 🗑
informations-mairie@saint-brevin.fr 🗑

free.fr

- https://webmail.free.fr/
- Settings: on the left: the notched wheelPreferences and at the bottom FiltersNext click on the cogwheel at the top:
- Actions: add a set of filters, modify, activate, deactivate, delete..

hotmail.fr

- Hotmail has now become Microsoft Outlook.com

outlook.com

- Does Outlook.com classify certain emails as junk? What to do?

- https://support.microsoft.com/en-gb/office/block-or-unblock-senders-in-outlook-9bf812d4-6995-4d19-901a-76d6e26939b0

outlook.com

- If you wish to authorise emails from a sender when they are displayed as Junk, click on Select Settings Button - Mail - Junk.

- Enter "@eurojumelages.eu".

- Click on Add.

GMX Caramail

- Use the Customised Spam Filter
- Move emails that are considered spam to the Inbox folder using drag & drop or the Move button. The spam filter will remember the sender's address..

- https://support.gmx.com/email/spam-and-viruses/personal-spamfilter.html

gmx.com

- **How to enter an address/domain in your allowlist**
  - Click on Settings.
  - Select Allowlist.
  - Enter the required email address/domain.
  - Click on Save.

- https://support.gmx.com/email/spam-and-viruses/allowlist-manage.html

Yahoo Mail

- Mark emails as legitimate
  - Open the Spam folder. If you don't see the Spam folder, click on More under the Sent folder.
  - Select the email.
  - Click on Not spam to place the message in your inbox; future messages from this sender will be delivered to the inbox..

- https://help.yahoo.com/kb/SLN28056.html?guccounter=1

neuf SFR numericable

- In the SFR Mail interface, go to the settings (by clicking on the cogwheel at the top right).

- In the left-hand menu, click on "Junk mail management".

- In "Trusted senders", add "@eurojumelages.eu".

gmail.com

- Gmail uses machine learning to better understand your preferences and identify spam. When you manually mark a message as "Not spam", Gmail learns how to manage the messages sent to you.

- Add approved senders to your personal contact list

- When a user adds an external address to their contact list, Gmail will not flag messages from that address as spam.

thunderbird

- Account settings / Junk mail settings
- Do not enable adaptive spam controls for this account
- Tools / Settings / Privacy and security / Junk mail
- Tick "When I mark messages as spam".

t-online.de

- The spam filter can only be individually configured by the mail recipient in the paid version. In the free version, in addition to the storage period, you can only specify whether spam mails are deleted immediately, moved to the spam folder or allowed through.

- In the email centre, you can access all settings via the gear icon in the top right-hand corner and from there to the spam settings on the left-hand side

Other addresses

- If one of these solutions does not work on your personal mailbox, please let us know.

- webmaster@eurojumelages.eu